



## Notice of Non-Discrimination

Discrimination is against the law. HealthSource of Ohio (HSO) complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex.

### HealthSource of Ohio:

Provides people with disabilities reasonable modifications and free appropriate aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (*large print, audio, accessible electronic formats, other formats*)
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact your Practice Manager, or HSO's Section 1557 Coordinator, Logan Graham at [lgraham@hsohio.org](mailto:lgraham@hsohio.org) or 513-707-4029.

If you believe HSO has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

### Logan Graham

HealthSource of Ohio  
424 Wards Corner Rd., Suite 200  
Loveland, OH 45140

[lgraham@hsohio.org](mailto:lgraham@hsohio.org)

Phone: 513-707-4029

Fax: 513-576-1020

You can file a grievance in-person, by mail, fax, email, or via our website

[www.healthsourceofohio.org](http://www.healthsourceofohio.org). If you need help filing a grievance, Logan is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at OCR Complaint Portal, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Ave., SW Room 509F, HHH Building  
Washington, DC 20201  
**1-800-368-1019**  
**1-800-537-7697 (TDD)**

OCR Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

HSO Complaint forms are available at <https://www.healthsourceofohio.org/wp-content/uploads/2024/11/Patient-complaint-BLANK-FORM.docx>.

This notice is available at HSO's website.

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